**SAISHIVANI DEETI**

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**PROFESSIONAL SUMMARY**

Results-driven IT professional with over 4 years of experience in on-prem infrastructure specializing in virtualization (Windows, Linux, VMware, Hyper-V) and foundational cloud skills in (AWS, Azure). Collaborated effectively with cross-functional teams, demonstrating strong communication and teamwork to streamline infrastructure upgrades and improve system efficiency.

**PROFESSIONAL EXPERIENCE**

**LTIMindtree (Client: Microsoft) – *Consultant – System Management* Mar 2022 – Present**

* Managed and maintained on premises servers, storage and network ensuring 99.9% uptime.
* Managing Backup Infrastructure, ensuring data integrity and availability of machines through backup and restore.
* Handled incident and service request tickets ensuring timely resolution and adherence to SLAs.
* Implemented and monitored system backups and failover strategies reducing downtime risks.
* Managing Windows and Linux based **REDBOX VMs** as part of the critical production environments.

**Wipro Technologies** – ***Associate – Infrastructure Support* Jan 2021 – Jan 2022**

Provided L1 support for Windows environments, including server monitoring and patching.

**TECHNICAL SKILLS**

* **Platform & OS:** Windows 10&11, Windows Server (2016-2025) and Linux (Ubuntu), WSUS (Patch management)
* **Virtualization:** Hyper-V and VMware vSphere ESXI
* **Scripting & Tools:** Proficient in PowerShell, Bash Scripting, Power Bi and Power Automate
* **Cloud Services:** AWS (EC2, S3, VPC, Subnetting, Route Tables IAM, Cloud Watch), Azure

**PROJECTS**

**AWS VPC to VPC Peering**

* Designed and implemented a VPC peering connection between two AWS VPCs to enable secure and efficient communication between resources.

**CERTIFICATIONS**

* 15 Days of Power BI bootcamp and Power Automate from Udemy

**EDUCATION**

* B. Tech ECE | Guru Nanak Institutions Technical Campus [Hyderabad] **(CGPA:8.21/10) 2016-2020**

**ACHIEVEMENTS**

* Received **SPOT ON AWARD** and **iWin Epic Squad Award(Q4FY25)** for the team in consolidating the usage of VMware licenses as part of shifting from processor based to core-based subscription.